	Lesson 1	Lesson 2	Lesson 3
WEEK 1			First lesson - course outline and recap the Health Conditions affecting services users (A1).
WEEK 2	A1 and A2 – Social care services for service users with specific needs (learning difficulties).	A2 – Social care services for service users with specific needs (sensory impairments and difficulties).	A2 – Social care services for the elderly, including domiciliary care.
WEEK 3	A2 - Social care services for children and young people (foster care, residential care, and youth workers).	A2 - informal care provided by friends, relatives, and family members.	A2 - voluntary care provided by community groups, faith-based organisations and charities.
WEEK 4	B1 – Attributes and skills of healthcare professionals (problem solving, observational, organisation)	B1 – Care values in HSC: Care and Compassion.	B1 – Care values in HSC: Competence and Communication.
WEEK 5	B1 – Care values in HSC: Courage and Commitment.	B1 – Consolidation of the care values in HSC.	B3 – Obstacles that service users may face when receiving care: Emotional/psychological.
WEEK 6	B3 – Obstacles that service users may face when receiving care: Time constraints (work and family commitments).	B3 – Obstacles that service users may face when receiving care: Access to resources (financial, amenities, resources).	B3 – Obstacles that service users may face when receiving care: Target setting.
WEEK 7	B3 – Obstacles that service users may face when receiving care: Absence of informal care and support.	B3 – Obstacles that service users may face when receiving care: Chronic conditions, mental health problems and physical problems.	B4 – Person-centred approaches to care (Carl Rogers).

## Special key terms and vocabulary

Week	Key Term	
1	Advocate	
2	Respite Care	
3	Compassion	
4	Whistleblowing	
5	Isolation	
6	Empathy	
7	Unconditional Positive Regard	

## Level 1/2 Tech Award in Health and Social Care (November - December)

	Lesson 1	Lesson 2	Lesson 3
	B4 – Person-centred approaches to care –	B4 – Dealing with discrimination and	B4 – Ensuring the dignity and rights of the
WEEK 1	empowering individuals when creating care	prejudice in HSC settings.	service user are protected and
	plans.		maintained.
WEEK 2			
WEEK 3			
WEEK 4			
WEEK 5			
WEEK 6			
WEEK 7			